

# HARRIS

*"Comfort Year Round"*



**OILHEAT • AIR CONDITIONING  
SERVICE PLANS**

# YEAR ROUND • ULTIMATE OILHEAT PLAN

- Includes everything in the Comfort Plus Plan, plus the significant addition of the major items listed below:
- Provides maximum protection and peace of mind
- Coverage for more than 110 valuable parts and services!
- Includes warm air or hot water or steam system

- Up to 4 zones per unit\*
- Includes Annual "Total Tune-Up" to increase system longevity and performance, available upon request Mon – Fri, 8 a.m. – 4 p.m. (Customers must call Harris Comfort for appointment.)

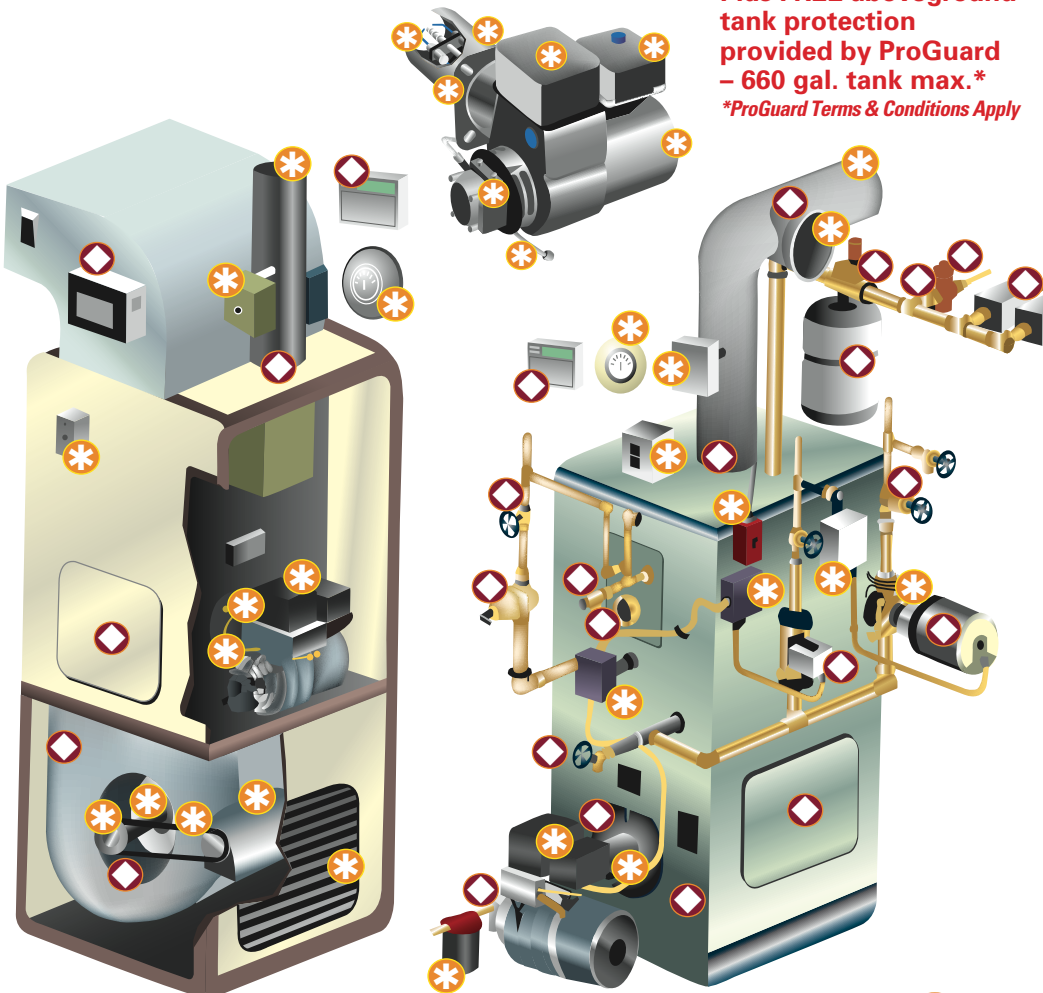
- Includes FREE ProGuard aboveground tank protection
- Factor payments in with your monthly Budget Plan
- Unlimited emergency service hours!

\*Please call for custom pricing for more than 4 zones.

## Parts

- |  |  |   |  |
|--|--|---|--|
| ▶ Air Vents                              | ▶ Circulator Motor                     | ▶ Flow Valve                            | ▶ Low Water Cutoff Float               |
| ▶ Automatic Water Feeder                 | ▶ Circulator Motor Mounts              | ▶ Flue Pipe (where accessible)          | ▶ Mixing Valve                         |
| ▶ Baffle                                 | ▶ Circulator Switch                    | ▶ Gate Valves                           | ▶ Power Venter (up to \$350 allowance) |
| ▶ Bearing Assembly                       | ▶ Circulator Wicking                   | ▶ Gauge Glass                           | ▶ Pressure Reducing Valve              |
| ▶ Blower Motor (up to \$350 allowance)   | ▶ Clock Thermostat (limit 1)           | ▶ Gauge Glass Set                       | ▶ Pressure and Temperature Gauge       |
| ▶ Blower Wheel                           | ▶ Combustion Chamber (\$125 allowance) | ▶ Globe Valves                          | ▶ Purge Valve                          |
| ▶ Boiler Valves                          | ▶ Diffuser                             | ▶ Heating Zone Valve (residential only) | ▶ Pyrostat                             |
| ▶ Burner Blast Tube and Assembly         | ▶ Draft Regulator                      | ▶ Heating Zone Valve Motor              | ▶ System 2000 Manager                  |
| ▶ Check Valves                           | ▶ E.A.C. Power Pack                    | ▶ Heating Zone Valve Powerhead          | ▶ Triple Aquastat                      |
| ▶ Circulator Complete (residential only) | ▶ Expansion Tank                       | ▶ Low Water Cutoff                      | ▶ Zone Valve Relay                     |
| ▶ Circulator Coupling                    | ▶ Extrol Tank                          | ▶ Low Water Cutoff (non-feeder type)    | ▶ Zone Valve Stem                      |
|  | ▶ Feed Valve (auto)                    |   |  |
|  | ▶ Feed Valve (manual)                  |   |  |

**Plus FREE aboveground tank protection provided by ProGuard – 660 gal. tank max.\***  
\*ProGuard Terms & Conditions Apply



Parts covered by the Ultimate Oilheat Plan are shown with 

Parts covered by the Comfort Plus Oilheat Plan are shown with 

# YEAR ROUND • COMFORT PLUS OIL HEAT PLAN

- Excellent coverage for nearly 60 valuable parts and services!
- Includes warm air or hot water or steam system
- Includes annual "Total Tune-Up" to increase system longevity and performance, available upon request Mon – Fri, 8 a.m. – 4 p.m. (Customers must call Harris Comfort for appointment.)

- Easy to pay for with our convenient budget plan
- Great emergency service hours – 4:00 p.m. to

8:00 a.m., Mon. – Fri. (federal & state holidays excluded); additional charge may apply.†

Harris Comfort will, at their discretion, repair or replace during the term of this agreement, with no charge for parts or labor, any of the following items that may become defective due to normal use or wear and tear.

## Controls

- ▶ Aquastat (high limit)
- ▶ Cad Cell Control
- ▶ Circulator Control
- ▶ Emergency Switch
- ▶ High Limit Control
- ▶ Low Limit Control
- ▶ Pressuretrol Control
- ▶ Primary Control
- ▶ Reverse Aquastat
- ▶ Stack Control
- ▶ Temperature Gauge
- ▶ Thermostat (manual)

## Other

- ▶ Anti-Hum Device
- ▶ Barometric Dampers
- ▶ Magnetic Oil Valve
- ▶ Smoke Pipe (up to 10")
- ▶ Tank Gauge
- ▶ Tank Whistle

## Warm Air Systems

- ▶ Air Cones
- ▶ Air Filter (standard)
- ▶ Air Stat
- ▶ Blower Bearings\*
- ▶ Blower Belt\*
- ▶ Blower Motor\* (up to \$250)\*
- ▶ Blower Pulley\*
- ▶ Blower Shaft\*
- ▶ Fan Control\*
- ▶ Limit Control\*

\*For heat only; not for A/C units

## Burner Replacement Parts

- ▶ Burner Coupling
- ▶ Burner Fan
- ▶ Burner Flange Gasket
- ▶ Burner Motor

## ▶ Buss Bar/Transformer Leads

- ▶ Cad Cell Assembly
- ▶ Cad Cell Eye
- ▶ Delayed Oil Valve
- ▶ Delayed Oil Valve Coil
- ▶ Electrodes
- ▶ Electrode Assembly
- ▶ End Cone
- ▶ Ignition Transformer
- ▶ Line Voltage Wiring (exposed)
- ▶ Low Voltage Wiring (exposed)
- ▶ Low Voltage Transformer
- ▶ Nozzle
- ▶ Nozzle Adapter
- ▶ Nozzle Line
- ▶ Porcelain Insulators
- ▶ Solenoid Valve

## Fuel Supply Parts

- ▶ Fill Cap
- ▶ Fromatic Valve
- ▶ Flare Fittings
- ▶ Fuel Filter Cartridge
- ▶ Fuel Filter Complete
- ▶ Fuel Pump
- ▶ Fuel Pump Bleeder
- ▶ Fuel Pump Seal
- ▶ Fuel Pump Strainer
- ▶ Fuel Safety Valve

## Hot Water Systems

Main Zone is Living Zone, which includes Kitchen, Living Room and Dining Room.

- ▶ Circulator Coupling
- ▶ Circulator Motor
- ▶ Circulator Motor Mounts
- ▶ Circulator Wicking

## HOT WATER HEATER SERVICE PLAN

- Coverage for nearly 20 valuable parts!
- Easy to pay for with our convenient budget plan

Your residential Oil-Fired, Natural Gas, Propane or Electric water heater will be thoroughly inspected and all defective parts listed will be repaired or replaced, including labor. (Includes indirect water heaters)

- ▶ Aquastat
- ▶ Barometric Damper
- ▶ Burner Coupling
- ▶ Burner End Cone
- ▶ Burner Fan
- ▶ Burner Motor
- ▶ Cad Cell
- ▶ Cad Cell Control
- ▶ Circulator
- ▶ Emergency Switch
- ▶ Fromatic Oil Valve
- ▶ Fromatic Thermal Switch
- ▶ Fuel Oil Filter
- ▶ Fuel Oil Pump
- ▶ Hot Water Zone Valve
- ▶ Nozzle
- ▶ Temp/Pressure Relief Valve
- ▶ Vacuum Breaker

Parts not covered: Water Heater Tank, Piping, Fire Chamber and all unlisted parts.

Parts covered by the Ultimate Comfort Plan are shown with 

## AIR CONDITIONING PLANS

When it comes to air conditioning expertise, nobody beats Harris Comfort. We're one of the few companies in the area offering emergency air conditioning service. All non-emergency service work will be performed Monday through Friday (federal & state holidays excluded), from 8:00 a.m. to 4:00 p.m. (weather permitting)†

Choose from our two value-added plans:

### COMFORT PLUS A/C PLAN

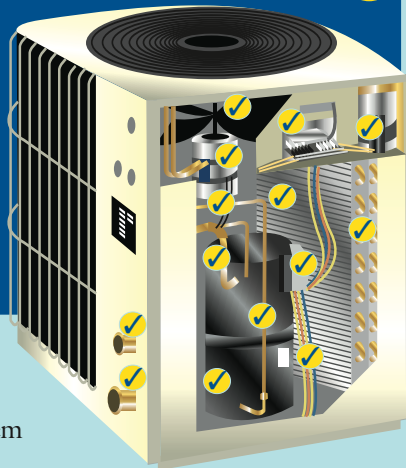
- 11-Point annual tune-up included
- Keeps your A/C system running at peak efficiency
- Includes 15% discount on any repairs of your A/C system

Our expert trained technicians will perform these services:

- ▶ Adjust belts, if necessary
- ▶ Check air filters
- ▶ Clean lint and debris from condensers
- ▶ Examine and calibrate refrigerant controls
- ▶ Examine and calibrate temperature controls
- ▶ Inspect safety controls
- ▶ Lubricate and inspect all motors
- ▶ Prepare the system for summer operation
- ▶ Check refrigerant lines for leaks (refrigerant not included) —

visible connections only; limit one hour

- ▶ Verify and adjust operating pressures
- ▶ Verify proper amperage and voltage for compressor, evaporator and condenser motors



# YEAR ROUND • COMFORT OIL HEAT PLAN

Basic protection for real peace of mind!

- Includes priority service and emergency coverage\*
- Includes system evaluation and tune-up
- Includes 15% discount toward parts and labor on work performed by Harris Comfort

At Harris Comfort, our motto is "Comfort Year Round." That's why we're proud to provide you with the basic coverage to provide you and your family with the total home comfort, peace of mind, and value you deserve.

**Priority Service** We will schedule a service visit to your home before we schedule one for a non-service plan customer. You're that important to us! In addition, we offer on-call access to emergency service 24 hours a day, seven days a week, 365 days a year.\*

**Annual System Evaluation** A system that is in good working order saves you money, fuel and potential headaches. You may call us once a year for your system evaluation. (Customers must call Harris Comfort for appointment.) System evaluations will be performed 8:00 a.m. to 4:00 p.m., Monday through Friday, year-round (federal and state holidays excluded).

*\*Emergency service will be billed at our existing rate, except if required on Saturday, Sunday, holidays and after 5:00 p.m. weekdays, at which time emergency service will be billed at prevailing overtime rates.*

**15% Parts and Labor Discount** If our inspection deems it necessary, maintenance service will be provided with your consent. You will then receive a 15% discount off prevailing rates of parts and labor, plus tax.

**Total Tune-up** Basic Comfort Plan customers receive the "Total Tune-up," in which we use the most advanced testing equipment available to ensure maximum efficiency and find problems before they occur — every year you're enrolled in the plan. Some limitations apply.

**Real Value** Our Basic Comfort Plan offers the value you can count on. Our expert technicians receive continual training in the latest heating system techniques and equipment. When Harris Comfort experts answer your service or emergency call, they're more than prepared to get the job done right.

Your home heating is at the heart of your family's comfort and well being. Our Basic Comfort Plan is one way of ensuring that your system is protected ... by guaranteeing that your repairs and maintenance can be completed promptly and professionally.

## ULTIMATE COMFORT A/C PLAN

- Includes everything in the Comfort Plan, plus the significant addition of the major items listed below
- Provides maximum protection and peace of mind
- Coverage for over 40 valuable parts and services!
- 15% discount on compressors, refrigerant, dryers, and miscellaneous parts out of warranty replaced by Harris Comfort
- 15% discount on other repairs provided by Harris Comfort (Including extensive search for refrigerant leaks when first approved by customer)
- Free air conditioning diagnostic analysis
- No charge for use of refrigerant recovery equipment on compressor replacement or refrigerant leak repairs.

**The parts and services listed below are included:**

- |   |                                      |                         |                                 |
|---|--------------------------------------|-------------------------|---------------------------------|
| ▶ Blower Motor (up to \$350 allowance)          | ▶ Condenser Fan                      | ▶ Motor Starters        | ▶ Thermostat subbase (standard) |
| ▶ Blower Pulley                                 | ▶ Condenser Motor                    | ▶ Outdoor Fan Blades    | ▶ Time Delay Control            |
| ▶ Blower Wheel                                  | ▶ Contactors                         | ▶ Outdoor Fan Motor     | ▶ Time Relays                   |
| ▶ Compressors under manufacturer's warranty     | ▶ Crankcase Heater                   | ▶ Outdoor Unit Relays   | ▶ Transformers                  |
| ▶ Condensate Pump                               | ▶ Expansion Valves (\$150 allowance) | ▶ Potential Relay       | ▶ Wiring in Condensing Unit     |
| ▶ Condenser Coils under manufacturer's warranty | ▶ High Pressure Control              | ▶ Rain Shield           |                                 |
|   | ▶ Holding Relay                      | ▶ Running Capacitors    |                                 |
|   | ▶ Low Pressure Control               | ▶ Starting Capacitors   |                                 |
|   | ▶ Motor Protectors                   | ▶ Starting Relay        |                                 |
|   |                                      | ▶ Thermostat (standard) |                                 |

*Refrigerant Not Included.*



## TOTAL TUNE-UP

Both the Oilheat Comfort Plus and Ultimate Comfort Plans include the "Total Tune-up," in which we use the most advanced testing equipment available to ensure maximum efficiency and find problems before they occur — every year you're enrolled in the plan (an approximately \$210 per value, yours AT NO EXTRA CHARGE). We will:

- Test and adjust oil burner for maximum efficiency, using combustion testing equipment
- Inspect combustion chamber
- Clean and check electrodes and nozzle assembly
- Replace air filters, oil filters and burner nozzle, if necessary
- Oil all motors on burner, blower and circulators
- Check all safety and operating controls
- Check oil tank and lines where accessible

**Optional Humidifier Service available Includes:**

- One service at time of tune-up
- One emergency service, if necessary
- Humidifier Float
- Humidifier Motor
- Humidifier Pad

*\*Emergency service will be billed at the prevailing rate x 1-1/2*

## TERMS AND CONDITIONS

**1.** This agreement between you (Customer) and Harris Comfort (Company) lasts 1 year from date of Company acceptance. It is automatically renewed each year Customer meets its requirements, unless either party gives the other written notice of the intention not to renew at least 30 days before expiration of the then-current term. No refund or credit is allowed for early termination. Customer must be purchase all fuel from Company and enrolled with Company as an automatic delivery Customer.

**2.** Equipment is subject to inspection and written approval before Company is bound to the Agreement. Any work Company determines is needed, to put equipment in condition for Company to initially be bound to this Agreement, is excluded from coverage under this plan; and must be contracted and paid in advance.

**3.** If the real estate containing equipment applicable to this agreement is sold during any term of the Agreement, Customer's rights are transferable if desired by purchaser; but only with pre-closing request for and prior written consent of Company (not to be unreasonably withheld). In no other case can Customer assign or transfer this Agreement or any rights in it without the prior written consent of Company; any attempt to do so without such consent voids or limits the coverage at Company's option.

**4.** This Agreement applies to major equipment, but not to: fixtures in which they are contained; hardware; trays; defrosting pans; block tin; ducts; plumbing; electrical wiring, casings; pans; defrost heaters; fuel or lubricants; deterioration of housing, castings, frames, or other items, due to corrosion. This Agreement does not cover work needed in whole or in part because of: Customer or third party abuse or misuse; fire, lightning, flood or other casualty; freezing; precipitation or moisture; other abnormal conditions; faulty design, specifications, or installation; lack of maintenance; non-operation or malfunction of equipment; delays, failures to service, unavailability of parts, labor difficulties and other conditions beyond the control of Company; complying with any instructions, directions, operating guidelines or warranties contained in any materials from any third party such as a manufacturer, distributor, vendor, or dealer; if the Customer or anyone acting for the Customer uses any heat source at the property in addition to that which is covered by the Service Plan; if the thermostat does not reflect actual conditions because of vent or door closure or similar conduct by or on behalf of the Customer. Under no circumstances does any coverage under this Agreement extend to any part of the oil heat, or oil hot-water system leading to the oil pump (including the storage tank, heating line, and any valves or couplings).

**5.** Company alone decides how to correct a covered problem under this agreement; it need not stock or obtain obsolete parts or those unavailable through its ordinary sources of supply. All material and labor costs because a covered problem requires obsolete parts or those unavailable through its ordinary sources of supply are payable, in advance, by Customer. If conditions make covered work unsafe for services by 1 worker, Customer must pay for additional personnel at prevailing rates. Qualified contractors, at Company's discretion, may be used to do work for Company.

**6.** Customer must promptly notify Company of any unusual operating conditions, including possible malfunction or failure, affecting any covered equipment or any equipment or system to which it connects. Company has a 24 hour/7 day a week answering service for any Customer notice not required in writing.

**7.** Customer shall not move, relocate, repair, replace or modify covered equipment or any equipment or system to which it connects, without the prior written consent of Company. Unless Company unreasonably withholds such consent, any such conduct voids or limits the coverage at Company's option.

**8.** Company need not furnish any equipment, labor, or other services (including but not limited to performing tests or upgrades) that are or may be recommended or required by any insurance company, governmental agency or authority, statute, regulation or other laws.

**9.** The standard of workmanship hereunder shall be that which is reasonable and customary in Company's industry and service area.

**10.** Service Hours: This Agreement makes you a Priority Customer, eligible for year-round 24-hour coverage every day including holidays for emergency service. Normal working hours are Monday through Friday, 8:00 a.m. to 5:00 p.m.

**11.** The express warranty contained in this Agreement applies only to repair or replacement of covered equipment, subject to limitations and exclusions specified. COMPANY HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, IN CONNECTION WITH ANY GOODS AND/OR SERVICES TO BE PROVIDED TO CUSTOMER UNDER THIS AGREEMENT INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR CONFORMITY TO ANY REPRESENTATION OR DESCRIPTION.

**12.** Company shall not be responsible at all for incidental or consequential damage or harm, interest, punitive damages, attorney fees or court costs, statutory damages (unless unwaivable) involving persons or property, whether to a Customer or third party, and whether based on negligence, breach of contract, reliance, estoppel, express or implied warranty, or any other legal theory. Company shall never be responsible for compensatory damages in excess of the amount actually paid to the Company for coverage under this Agreement for the then-current term; and is responsible only up to the amount actually paid to the Company for coverage under this Agreement for the then-current term when due solely to the prior negligence or breach of this Agreement by Company.

**13.** Payment Terms: All payments under this Agreement shall be due when billed. Terms are net 30 days from the invoice date. In the event Company charges are not so paid when due, Customer must pay a service charge of 1.5% monthly (an 18% Annual Percentage Rate), applied to Customer's average daily balance commencing from the beginning of the invoice date on any account past due over 30 days. Company shall be entitled to recover from Customer any attorney fees or court costs (whether or not taxable under a Bill of Costs) that Company incurs in enforcing any of its rights under this Agreement. If such legal expenses are required for collection of money due Company, it is presumed a reasonable attorney fee shall be 1/3 of the claim. Any payment noted or submitted as payment in full or in release of claims shall constitute a payment on account and not payment in full or the release of any claims, unless Company shall consent thereto in writing. Customer must pay a handling charge of \$30 for any payment check dishonored.

**14.** This Agreement, if signed for Customer outside of Bucks County, Pennsylvania, shall not be binding unless approved at Company's headquarters in Bucks County, Pennsylvania. Both parties waive any right to a jury trial. Every dispute pertaining to this Agreement, if not involving a consumer, shall vest exclusively in the Bucks County, Pennsylvania courts.

**15.** By filling out and signing the attached registration card and returning it to Company, Customer agrees to all terms and conditions listed in this Agreement. Customer agrees that if there are any changes in coverage for renewals, the renewal terms shall govern.

**16.** No modifications, additions, changes or waivers apply to this Agreement except in writing, signed by all parties.

# Inside ... a service agreement to safeguard your family's comfort and budget!

For four generations we've provided dependable, expert heating and cooling services, and we have grown to become one of Bucks County's largest fuel oil dealers. We offer a wide array of home comfort conveniences, including:

- Top quality fuel at fair, competitive prices • Automatic fuel oil delivery • Propane
- 24/7/365 emergency service • Oil & gas heating • Heat pumps • Air conditioning
- Warm air furnaces • Boilers • Duct work & sheet metal • Expert service and installation on all brands • Full warranty service • Factory trained technicians • Convenient payment plans • Valuable service plans • Easy financing assistance • Fully stocked fleet • Parts and equipment warehouse • Expert tank removal and installations available • Valuable customer loyalty program • 100% customer satisfaction

## ProGuard Aboveground Oil Tank Cleanup and Replacement Program

**ProGuard**

Harris Comfort is happy to introduce the ProGuard oil tank cleanup and replacement program to our automatic delivery customers.

We've all read stories about a tank problem that costs tens of thousands of dollars to clean up. There's no denying it ... incidents, though extremely rare, DO happen. Believe it or not, one of the most common causes of residential oil spills is a clipped or ruptured fuel line. ProGuard offers the following benefits:

- **FREE FOR ULTIMATE PLAN CUSTOMERS!**
- **\$50,000 for cleanup costs resulting from a tank release**
- **\$1,500 to repair or replace your oil tank**
- **Affordable deductible**
- **Protection for both your tank and the associated tank lines**
- **Pro-active tank replacement**
- **The ability to transfer protection to a new homeowner as part of a buy/sell agreement**
- **The most experienced claim staff in the industry**

**For our Ultimate Plan customers with underground tanks:**  
We're pleased to announce that you can receive a \$35 allowance that can be put toward a ProGuard underground tank policy. For details, please call Harris Comfort at 215-968-7477 or 215-788-4596, and 609-386-4658 in New Jersey.

*Additional ProGuard and Harris Terms and Conditions Apply. Please call for details.*

## LOYALTY CREDITS

It is our goal to reward our loyal service plan customers. For each consecutive year you purchase a service plan, you earn a \$50 credit (up to a maximum of \$500 per plan). You can use all or a portion of these credits toward the purchase of heating and cooling equipment. Check the figures below to see how much you can redeem. Credits cannot be transferred from one plan to another. They have value only as a credit toward the following equipment purchased from Harris Comfort.

Boiler .....	\$500	Burner .....	\$100
Central A/C System .....	\$250	Heat Pump .....	\$300
Hot Water Tankless Coil .....	\$150	Furnace .....	\$300
Humidifier .....	\$100	Water Heater .....	\$250

215.968.7477 • 215.788.4596

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